

Privacy Policy for HSK Speaking Practice Test

Effective Date: 18 July 2024

1. Introduction

This Privacy Policy outlines the types of personal information that International Mandarin Education Limited ("we," "our," "us") collects, uses, maintains, and discloses in relation to the HSK Speaking Practice Test ("the Test"). We are committed to protecting your privacy and ensuring the security of your personal information.

2. Information We Collect

We may collect the following types of personal information from participants ("you") during the Test:

- **Personal Identification Information:** Name, email address, and course enrollment details.
- **Test Data:** Your responses, performance data, and any feedback provided during the Test.

3. How We Use Your Information

We use the collected information for the following purposes:

- To administer and conduct the Test.
- To evaluate and analyze your performance.
- To provide feedback and further teaching based on your performance.
- To improve our courses and services.

4. Device Permissions

Device permissions will not be enabled by default. When important or sensitive device permissions are required, we will seek your explicit consent through a pop-up notification at the time you use the relevant feature. Once permissions are granted, you can disable them at any time in your device's system settings. If you choose not to enable a specific permission, it will not affect your use of other unrelated features.

5. Specific Data Collection and Permissions

1. Account Registration/Login

- **Information Collected:** When registering or logging in, you need to provide your email and name to verify your identity. This information is necessary for this function; without it, you cannot complete registration or login. Your account will be encrypted and stored on our server, accessible only to you.
- **Account Information:** After logging in, you can view or set your profile information such as picture email and name. This information constitutes your "account

information." We use this data for user and market research analysis to improve our product design and provide you with better service.

- **Permissions:** To set or change your picture, we need access to your camera or photo album/storage. If you do not enable these permissions, you will not be able to make changes.

2. Purchase Services

- **Information Collected:** To use our full practice test services, you need to purchase access. We collect some or all of the following personal information: email address, name, and payment information. This information is collected to complete transactions, ensure transaction security, query order information, and provide customer service.

3. Customer Service/User Feedback Function

- **Information Collected:** When you contact us through feedback functions, email, or phone, we may collect your account information to verify your identity. We may also collect your phone number, email address, and any communication records (text, images, audio, video, call records) relevant to your inquiry. This information helps us investigate and resolve issues. Refusing to provide this information may prevent you from using our customer service and user response mechanisms.

6. Data Security

We implement appropriate security measures to protect your personal information from unauthorized access, alteration, disclosure, or destruction. These measures include encryption, secure servers, and access controls.

7. Data Sharing and Disclosure

We do not sell, trade, or otherwise transfer your personal information to outside parties, except in the following circumstances:

- With your explicit consent.
- To comply with legal requirements or respond to lawful requests.
- To trusted third parties who assist us in operating our website, conducting our business, or providing services to you, so long as those parties agree to keep this information confidential.

8. Retention of Information

We retain your personal information only for as long as necessary to fulfill the purposes outlined in this Privacy Policy, or as required by law.

9. Your Rights

You have the right to access, correct, or delete your personal information held by us. To exercise these rights, please contact us at info@hskk.org.

10. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on our website and updating the effective date.

11. Contact Us

If you have any questions about this Privacy Policy, please contact us at:

International Mandarin Education Limited

Email: info@hskk.org

Whatsapp: +852 +852 5511 8797